

#### SC DHEC Bureau of EMS 2018 State of the State Rob Wronski

South Carolina Department of Health and Environmental Control Healthy People. Healthy Communities.



**Annual Changes** 2016 258 EMS Services 1857 Ambulances 1,361,958 ePCRs 2018 263 EMS Services 1733 Ambulances

1,349,373PCRs

Agencies
2017
265 Services
1888 Ambulances

1,365,329 ePCRs



#### Annual Changes – Personnel

- Flat or loss of personnel since at least 2014
- In 2017, we have finally seen some increases in personnel in total numbers, but flat or losses in "active" personnel. Active personnel are defined as on a roster and entering a PCR within the last 12 months.



### Personnel Changes

#### 2016

- 9,834 Credentialed Personnel
- 5425 EMT's
- 315 Intermediate's
- 339 AEMT's (+40%)
- 3675 Paramedics

#### 2017

- 10,537 Credentialed Personnel in SC (+6%)
- 6296 EMT's (+14%)
- 393 AEMT's (+14%)
- 3786 Paramedics (+3%)

**\*\*** Only 8,025 active (76%)



## Personnel Changes – AT's 2016 2017

886 Athletic Trainers

1007 Athletic Trainers (+13%)



- (2014) 12 EMS Division Personnel
- (2015) 14.5 Bureau of EMS Personnel
- (2016) 16.5 Bureau of EMS Personnel
- (2017) 21.5 Bureau of EMS Personnel
- 3 Division Directors (EMS, Trauma, Data)
- 1 Training and Certification Manager
- 4 Inspectors
- 1.5 Training / Cert Program Assistants
- 1 Compliance Manager (Filled since then)
- 1 EMS-C Program Coordinator
- 1 Admin Goddess for Division of EMS / Grants Coordinator
- 1 Trauma Registrar
- 1 Trauma P.I. Coordinator (Filled since then)
- 1 Stroke / STEMI / Sepsis Coordinator
- 1 Admin Asst for Trauma Division
- 1 Opioid Emergency Program Coordinator

- 1 Contract Epidemiologist
- 2 Contract Medical Control Physicians
- 1 EMS Bureau Chief

2018 Projected

No New Requests



#### 'Meat and Taters" Daily Ops

	2015	2016	2017
Agency Inspections	131	141	145
Vehicle Inspections	606	611	637
Investigations	67	85	82



#### State Data at a Glance...

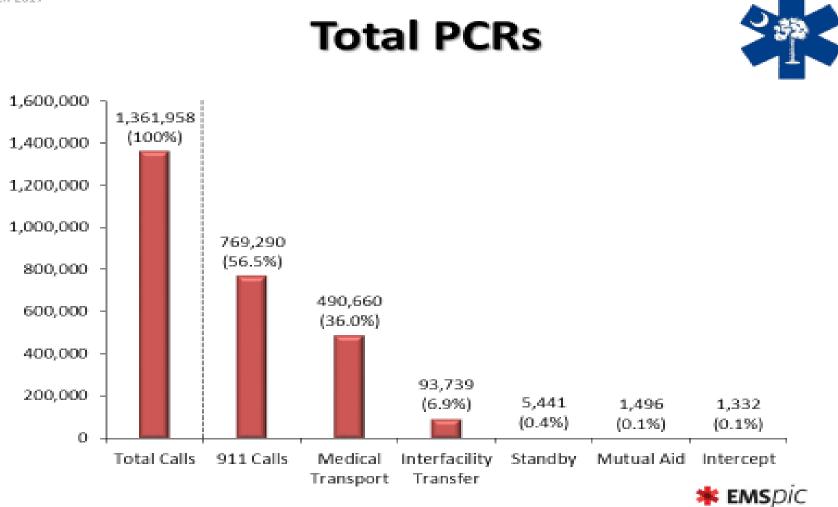




"If you don't reveal some insights soon, I'm going to be forced to slice, dice, and drill!"



March 2017





# What do we do with these data?

- Total Call Volume DOWN
- 911 UP
- Inter -facility / Med Transports DOWN
- Total Ambulances
   DOWN (155)
- Total Services FLAT

- Causational hard to prove
- Correlation is easy to SAY harder to prove, but we use best information available
- So what does the data tell us?

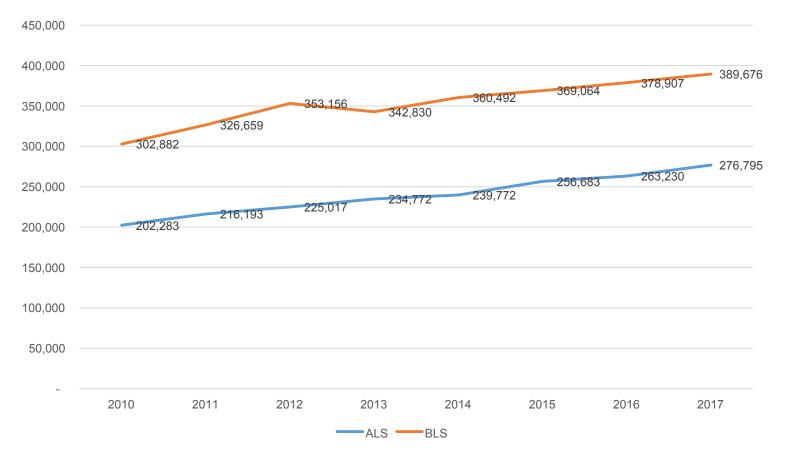


#### Less Calls, Less Ambulances

- Medicare Pre -Authorization Pilot reduced total medical transports, and existing agencies reduced total number of on road units by 155 or 7%
- YOU as a regulated community took the RIGHT patients to the RIGHT facility at the RIGHT time and reduced inter -facility transports by not doing a "drop and run" with your patients



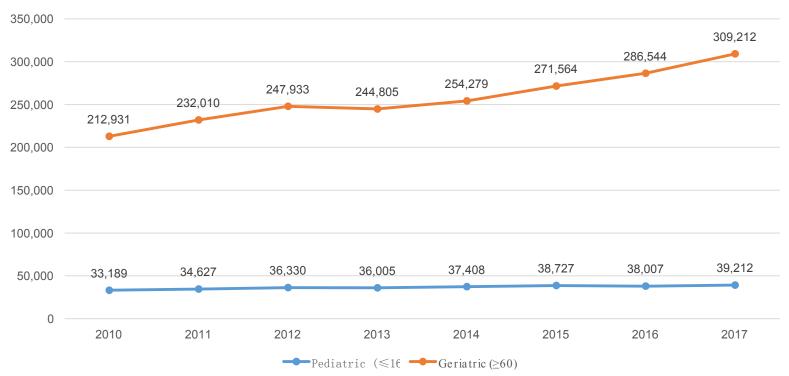
#### **ALS and BLS Calls** -







#### **Pediatric and Geriatric Calls alls**



Pediatric and Geriatric Calls





March 2017

# Top 5 Provider Primary Impressions

(9-1-1 calls ONLY)

2015	2016	
South Carolina	South Carolina	
Traumatic Injury	Traumatic Injury	
106,514 (25.3%)	105,770 (25.4%)	
Abdominal Pain/Problems	Abdominal Pain/Problems	
51,705 (12.3%)	51,659 (12.4%)	
Respiratory Distress	Respiratory Distress	
49,168 (11.7%)	48,988 (11.7%)	
Chest Pain/Discomfort	Chest Pain/Discomfort	
42,762 (10.1%)	42,425 (10.2%)	
Behavioral/Psychiatric Disorder	Behavioral/Psychiatric Disorder	
42,084 (10.0%)	40,828 (9.8%)	





#### Top 5 Provider Primary Impressions 2017

Primary Impression Version 2	Frequency	Percent
959.90-Traumatic injury	65,949	24.52
789.00-Abdominal pain/problems	33,395	12.41
786.09-Respiratory distress	31,991	11.89
312.90-Behavioral/psychiatric disorde	27,663	10.28
786.50-Chest pain/discomfort	27,456	10.21

There are now more than TEN times as many ways to code calls from v2 to v3

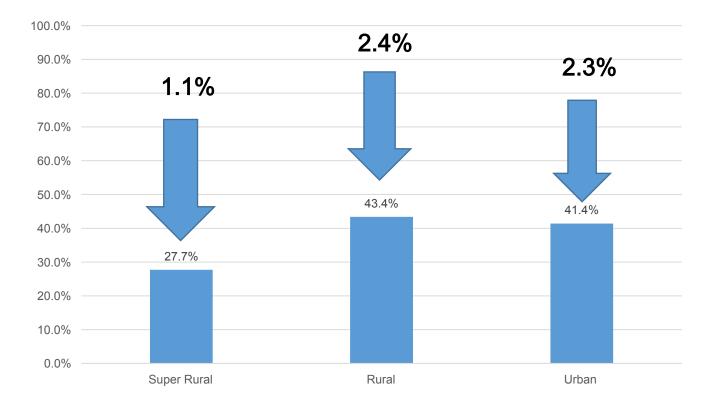
Hundreds of choices with ICD -10 and SNOWMED codes versus the previous 27 that we used to choose from

Primary Impression Version 3	Frequency	Percent
R53.1 - Weakness	42,276	12.61
T14.90 - Injury, unspecified	27,487	8.2
N17.8 - N17.8 Kidney Failure	17,008	5.07
Z00.00 - Encounter for general adult medical examinatio	15,559	4.64
R10.9 - Unspecified abdominal pain	12,028	3.59
R52 - Pain, Unspecified	11,953	3.56
R07.9 - Chest pain, unspecified	11,306	3.37
R41.82 - Altered mental status, unspecified	9,454	2.82
J80 - Acute respiratory distress syndrome	8,056	2.4
F99 - Mental disorder, not otherwise specified	7,073	2.11





#### **2017 Stroke Calls Scene Times** $\leq$ 15 Minutes



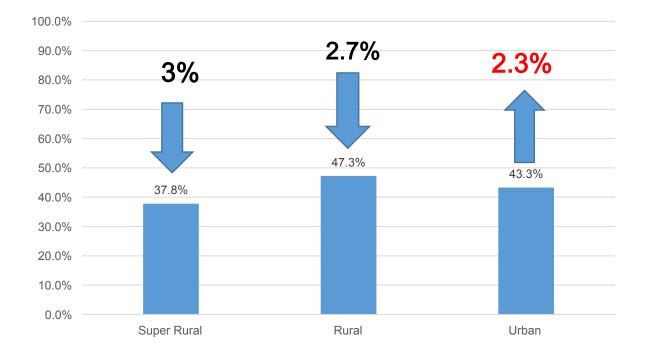


March 2018



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#### **2017 Trauma Calls Scene Times** $\leq$ 15 Minutes

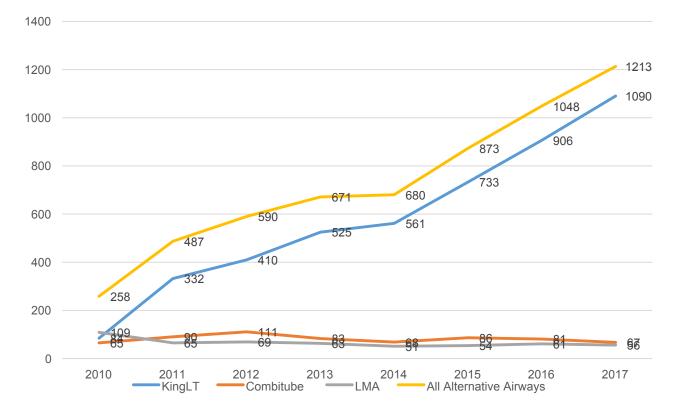






### Alternative Airway Attemptsmpts

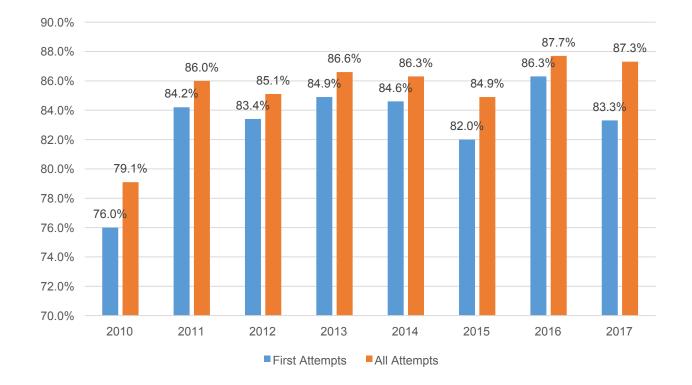
(KingLT, Combitube, or Laryngeal Mask)







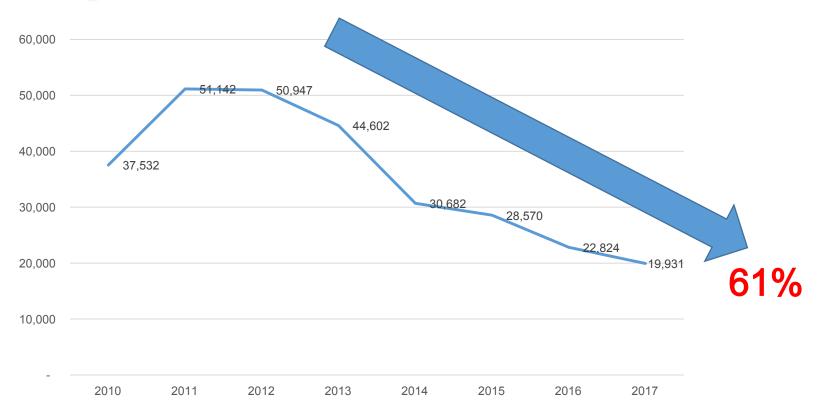
#### Alternative Airway Success (KingLT, Combitube, or Laryngeal Mask)







### **Spinal Immobilization**tion



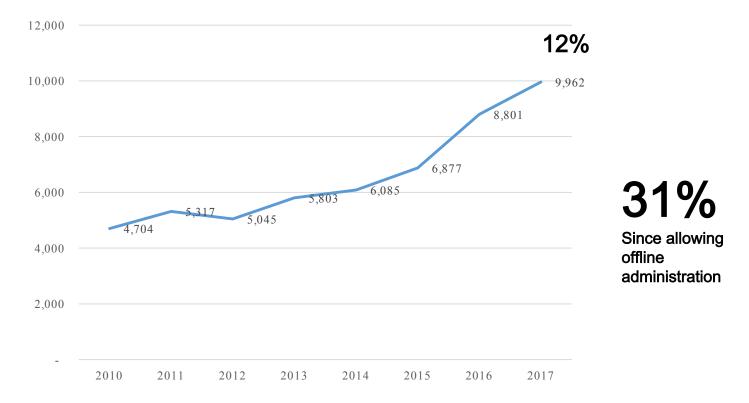




- We survived yet another natural disaster, near miss but still a good whack. Approximately 900 people (medical) evacuated inland
- Less hands on this year, local resources deployed as required and "handled their business"
- Hats off to everyone, but please recognize our Private EMS Partners and rescue squads!
- Not one request went unfilled
- Yes, we had oxygen !



#### Narcotic Administrations ons

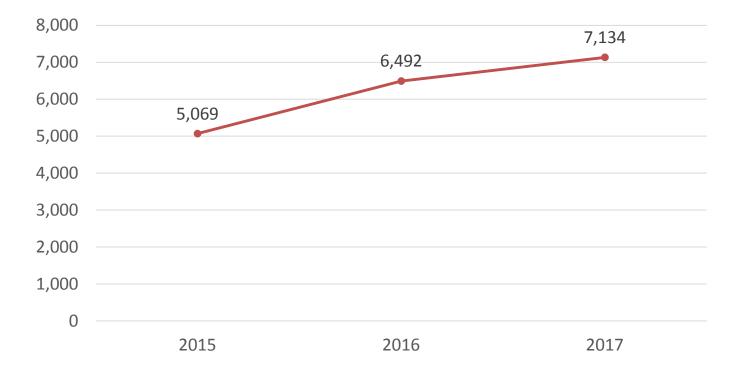


Narcotics include: Fentanyl, Hydrocodone, Hydromorphone, Ketorolac, Morphine, Narcotic, Nitrous Oxide, Oxycodone, Percoceț and Toradol





#### Naloxone Administration







- State Wide NARCAN Initiative expanded 4755 Officers Trained 236 Deployments
   218 Patients, 211 Saves (97% success rate)
   CPR was in progress in 28% of patients (61/218)
- Wrote, presented, DHEC Board approved Stroke Regulation, currently awaiting time -out in Legislature; will take effect July 1, 2018
- FAST RACE Tool is now REQUIRED in your local protocols as well as mandatory reporting of a RACE score on EVERY suspected stroke patient



- Pediatric ER Recognition Program has been piloted and will begin full swing soon
- Protocols approved for CP, will be coming out of pilot
- Skills List expanded to allow maximum scope at minimum levels (EMT Injectable Epi, increased meds list, Expanded bleeding control)



- Released 2017 State Wide EMS Protocols
  - Procedures to be released in 2018
- FAST Team expanded and grant renewed for 2018 -19
  - \$10s of thousands paid out in insurance benefits
  - More than 50 deployments
  - ETLS Classes coming in 2018
- First EMS Association Legislative Breakfast
  - More than 300 attendees
  - Legislators were searching out their constituents
  - Legislative agenda discussed, picked up new sponsors for REPLICA



### NHTSA Assessment

- NHTSA conducted first statewide EMS assessment in 20 years (1996)
- Presented state data, initiatives, programs, etc for 2 full days
- Had first ever Q&A session from floor
- If you weren't there, you missed a chance to effect change
- Received an excellent report and great recommendations
- We are creating a State EMS Plan committee



#### What's Coming? CONTINUUM

- Yes, its been a rough roll out
- You have been amazingly patient
- We experience the same growing pains
- It is, and will be, a better system than CIS / PreMIS
- New State Forever EMT ID Cards (F-ID)
- Online RE-certification (June, Initial will still be paper)
- Updates to DNR Statute complete, training should also be complete (Rep Duckworth)



#### What's coming?

- Our current patches are mismatched, incorrectly labeled, and different sizes and shapes
- If you're OK with this, great; if not...





#### Fancy Prize Giveaway!

- How many naloxone administrations were provided by EMS from 2014 -3/12/2018 ?
- Stop by and write down your guess







### On Going Projects

- REPLICA
- Currently have companion bills moving through Legislature
- Favorably came out of House

- Work Force Study
- Is there a shortage?
- Lead by EMS
   Association, Chaired
   by Chief Ryon
   Watkins
- Subcommittees working hard



#### Hot Issues

- Guns on Runs
- There is no DHEC statute or Regulation that prevents carrying concealed on an ambulance
  - Local policies ARE enforceable
  - Your weapon can easily become their weapon

- Do you really want a bad element thinking EMTs are carrying weapons?



#### PROHIBITED CARRY LOCATIONS

A Concealable Weapons Permit (CWP) holder is prohibited from carrying a handgun at these locations :

-Premises of private or public school, college, university, technical college, other post - secondary institution (without express permission of person in charge of premises)(Section 16 -23 - 420)(Felony - \$5000 and/or 5 years imprisonment )

-Inside public -owned buildings of any kind, except at Interstate highway rest areas (Section 16-23-420)(Felony - \$5000 and/or 5 years imprisonment )

-Inside an establishment licensed for on -premises consumption of alcohol (Section 16-23-465)(Misdemeanor - \$2000 and/or 3 years imprisonment )

-Into a private residence without permission of owner or person in legal control or possession, as appropriate (Section 23-31-225)(Misdemeanor - \$1000 and/or 1 year imprisonment)

-A place where carrying is prohibited by proper sign (Section 23 -31-235)(Misdemeanor - \$200 or 30 days imprisonment)



ACWP does not authorize carrying a firearm:

- -Into a law enforcement office or facility
- -Into a detention or correctional facility
- -Into a courthouse or courtroom
- -Into a polling place on election day
- -Into an office or business meeting of a governing body of a county, public school district, municipality, or special purpose district
- -Into a school or college athletic event not related to firearms
- -Into a day care or pre-school facility
- -Into a place where carrying of firearms is prohibited by federal law
- -Into a church or other established religious sanctuary, except with express
- permission of the appropriate church official or church governing body
- -Into a hospital, medical clinic, doctor's office, any facility where medical services or procedures are performed, except (employees of the facility) with express permission of the employer

Violation of these provisions is a misdemeanor – not less than \$1000 and/or imprisonment for 1 year and revocation of permit for 5 years.



#### Directions...

- Remain visible in the community
- Pursue additional Pilot Programs and research abstracts / papers
- Combat provider suicides, encourage use of programs for assistance
- Be a resource for agencies, not just a regulatory body. We wont tell your secrets, or take credit for your work....call us first!
- That being said, remain as hands off on local issues and allow local jurisdictions to solve local problems



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#### @SCEMS1

#### **Stay Connected**











S.C. Department of Health and Environmental Control